Meetings,
Offers &
Timetabling



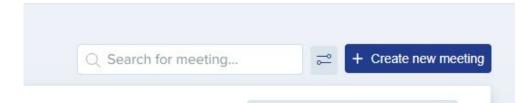
CONTENTS

- 1. Setting up a meeting
- 2. Adding applicants to application groups
- 3. Inviting applicants to meetings
- 4. Tracking responses to invitations
- 5. Conducting your meetings
- 6. Adding courses to the offer list
- 7. Making offers to students
- 8. Tracking responses to offers
- 9. Using the Options module to build your timetable

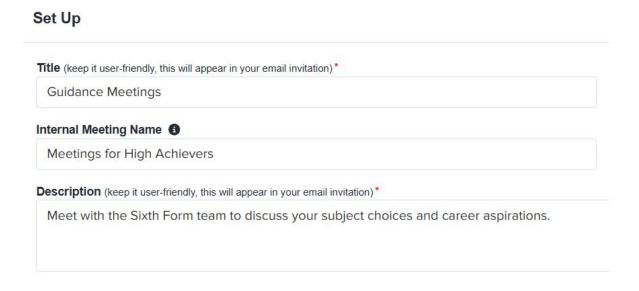
Setting up a Meeting

Communications & Events > Meetings

Click to **Create new meeting.**



Complete the initial setup step by adding the title and description of the meeting. You also have the option to add an **Internal Meeting Name** - visible to staff only.



Decide how you would like appointments to be scheduled, and configure the corresponding email templates:

How will the meeting be scheduled?* Applicants will be invited to choose their own meeting slots Staff will assign meeting slots before sending out invitations.

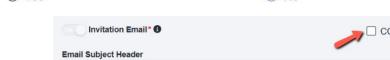
Attendee Actions

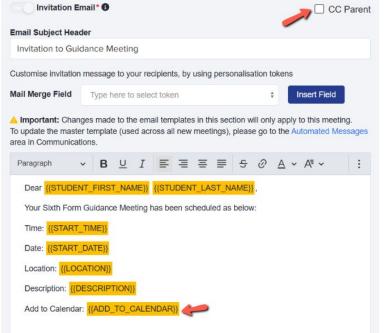
Yes

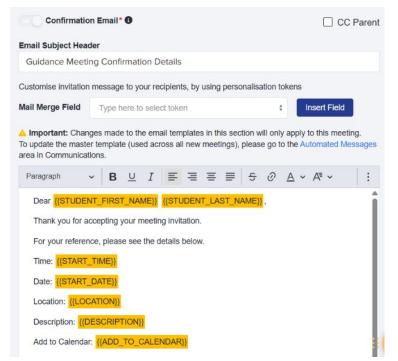
Allow attendees to cancel or reschedule their meeting slots. Confirmation emails will be sent automatically to notify staff of changes.

No

Should attendees be able to cancel their slot?



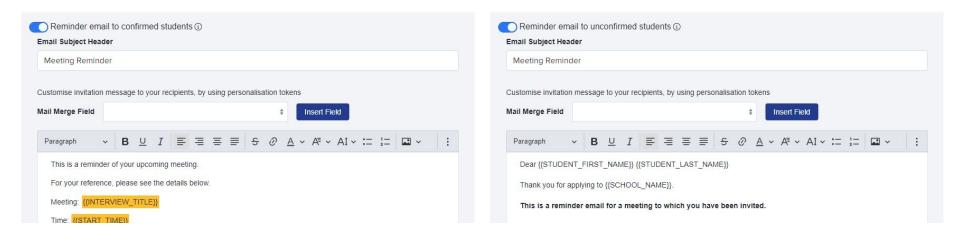




Note that in the configuration which allows applicants to choose their own appointment, you are also able to set whether or not they are able to reschedule their slots themselves.

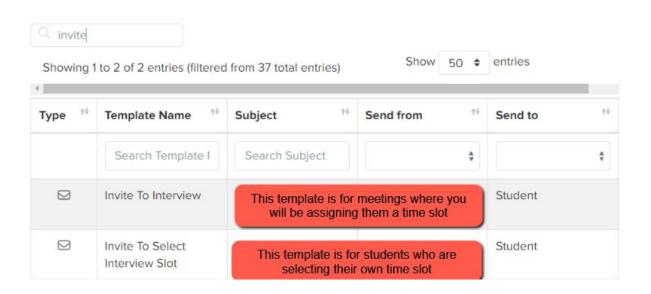
How will the meeting be scheduled?*		
Applicants will be invited to choose their own meeting slots	○ Staff will assign meeting s	slots before sending out invitations
Attendee Actions Allow attendees to cancel or reschedule their meeting slots. Confirmation emails will I	be sent automatically to notify staff of changes	
Should attendees be able to cancel their slot?	Should attendees be able to resch	edule their slot? 3
Yes No	Yes	○ No

You can also set reminders to go to those who have booked, and those who have not:

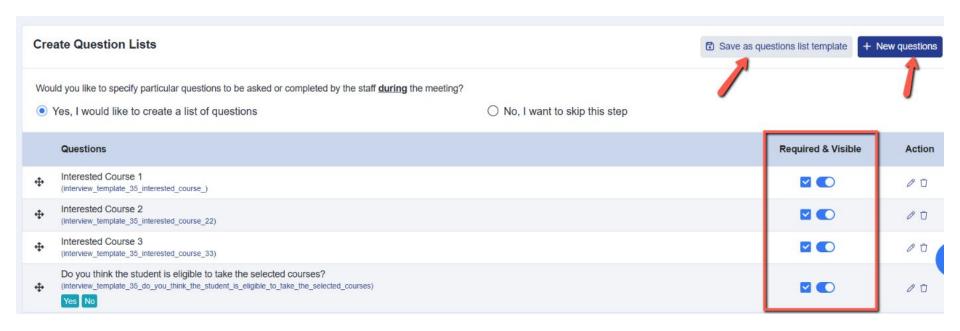


When you customise the email templates within a meeting, those changes are applied to that specific meeting only.

You can check and amend the <u>master copies</u> of your invitation templates by navigating to **communications and events > communications > automated messages.**



Decide whether or not to include a list of preset questions for staff to ask during the meetings.



Any questions you add can be saved as a template, for you to use again in subsequent meetings.

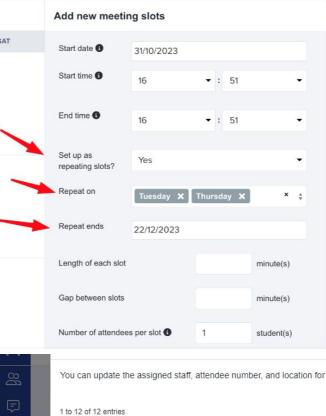
These questions are visible to the staff conducting the meetings, and are not shared with the applicant at any time.

You can also view question templates you have previously made (from last year, for example) and assign those questions to any new meetings you are creating.



Move on to schedule the appointment slots and assign staff using the **New meeting slots** button.

Schedule Slots	& Assign Staff	Add Studer	nts
>			+ New meeting slots
	THU	FRI	SAT



Add the date of the meeting, and set the session start and end times as well as how long each appointment is, and how many students can be seen simultaneously.

If your meetings will repeat in subsequent weeks, you can set them to repeat and set an end date.

You'll then be able to assign staff to each slot, and add locations. You can update this row by row, or in bulk by selecting using the checkboxes.





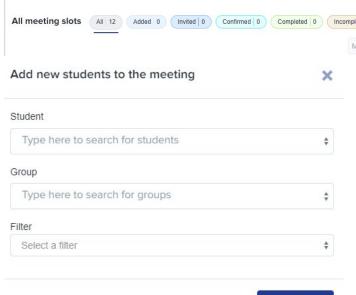
The meeting will then be displayed on the calendar, and you can repeat the process to add as many more meetings as needed (perhaps each member of staff has their own series of appointments, and/or you are holding your meetings over multiple days and times).

You'll then be prompted to add students to the meeting - either one by one, from a group, or by using the advanced filtering option.

Reset meeting status

Canceled 0

Not Confirmed 0



Depending on your setup, you will either be prompted to **invite students** (if they are choosing their own slots) or **allocate students and then invite them** (if you are assigning appointments for them prior to sending the invitations).

Add to group

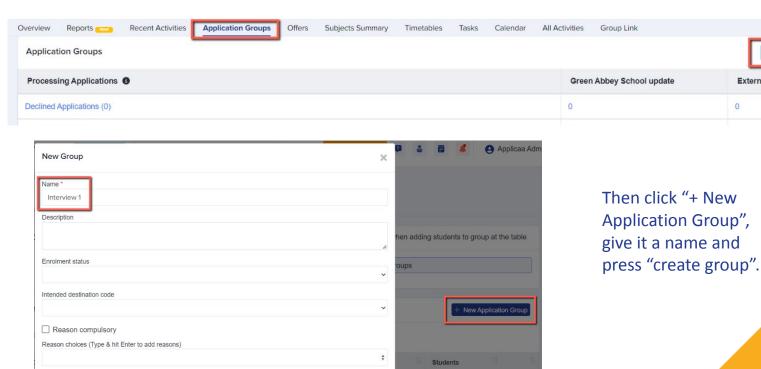
Remove from group

When you click to invite the students, you will be shown the email template again so you can check it before clicking "send".

Adding students to application groups

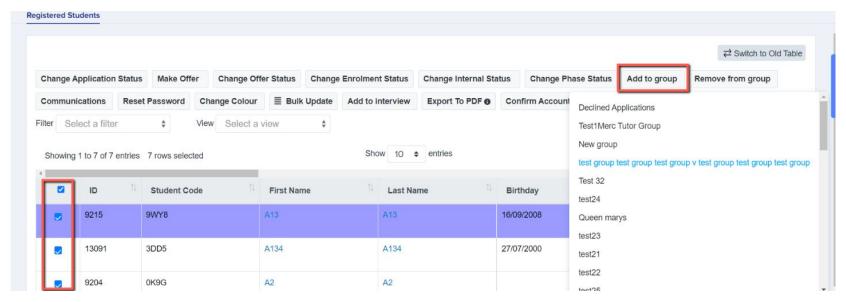
You can either add students to a meeting one by one, or in groups. To add a group, you first need to assign students to that group on your main dashboard.

To create an application group, click the "application groups" tab and then click the settings cog on the top right of the table:



External

Go back to your main dashboard and click to view a list of students. Select those who you wish to add to the group using the checkboxes on the left of the table (or select them all) and then use the "add to group" button to add them to the group you created:



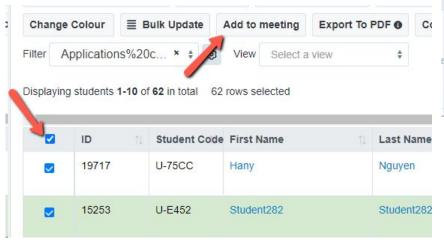
Return to the meetings area to add your group to the meeting - this does not send an invitation to them automatically, so you can add students in prior to being ready to invite them!

Adding students to a meeting from your main dashboard

Select a tile or a category, to load a list of students.

Select the students you want to add to a meeting and choose "add to meeting".

You can then return to the meetings area to invite the students.

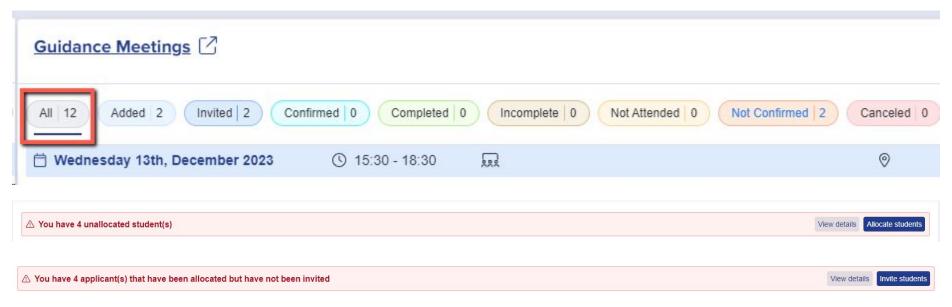


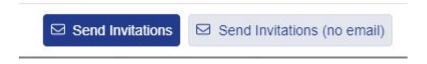


Inviting applicants to meetings

Once you have added students to a meeting, you then need to invite them. Visit your meetings area and click on the "all" button to see the list of available meeting slots.

You will be notified if you have added any students to the meeting, who have not yet been allocated and/or invited.





When you are ready to send your invitations, you will be presented with the option to **send invitations** or **send invitations** (no email).

The invitations are linked to the meeting templates you checked and amended when setting up your meeting, so you can send the same invitation to all applicants if that is your process - **but what if you need to send different invitations or information to different groups or individuals?**

This is where the "send invitations (no email)" function comes in. It enables you to send the students an invitation (ie put the "accept" and "decline" buttons on the student's homepage), without sending them the invitation email template.

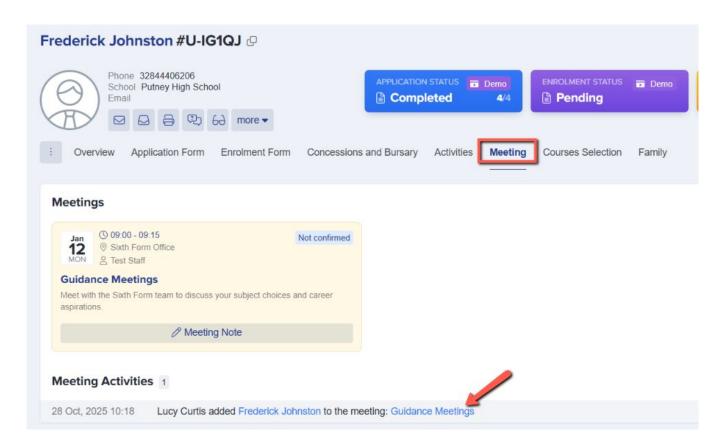
You are then free to send them a bespoke email from the manual messages area instead if you need to!

To check the status of your invitations and ensure they have been sent to the applicants, scroll right on the table to view the **Invitation Status** column.

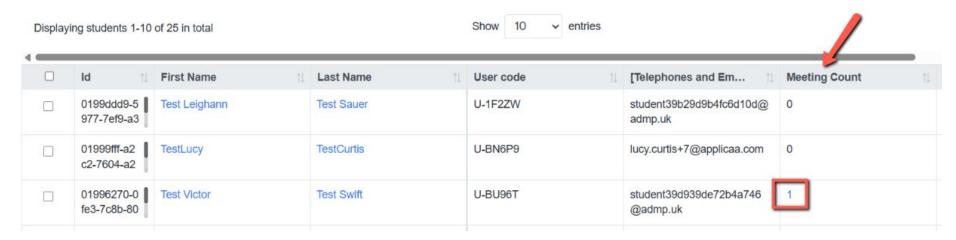
Invitations have to be sent to an applicant in order for them to be able to respond (accept or decline) so you can track responses.



You can also see a log of activities relating to meetings on the profiles of the applicants, under the **Meetings** tab.



On your dashboard, access a list of students to see the student table. From there you can see their **meeting count** - how many meetings they have been added to. Click on the number to see which meeting(s) they belong to, and the status of each meeting.

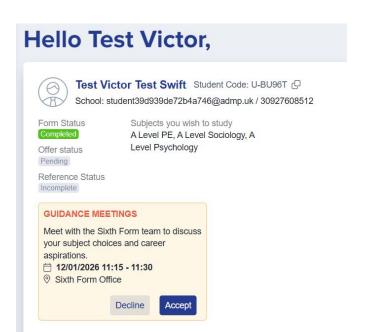


Meetings for Test Victor Test Swift



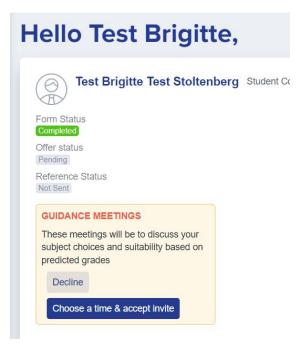
×

Tracking responses to invitations



Once you have sent your invitations, applicants will log into their accounts and will see something like this.

You can track their responses using the coloured boxes in your meetings area.



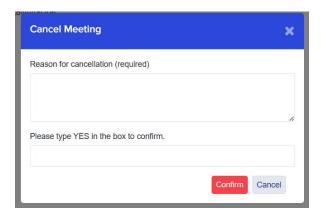


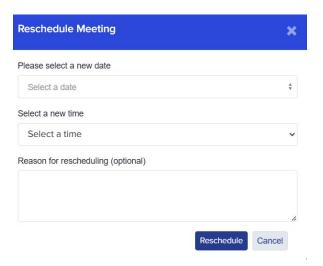


Based on your meeting configuration, applicants may have the option to cancel their meeting, and/or reschedule their appointment (this is available in meetings where you allow them to choose their own date and time).









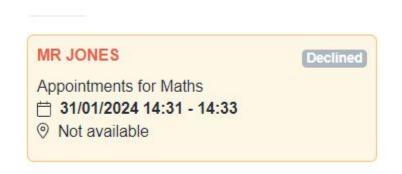
How to proceed if a student declines the invitation

Did the student decline because they cannot make it on the day/time you invited them to?

You can <u>remove them from the original meeting</u> and <u>add them to a new one</u> instead.

Are they declining because they no longer wish to continue their application to your school?

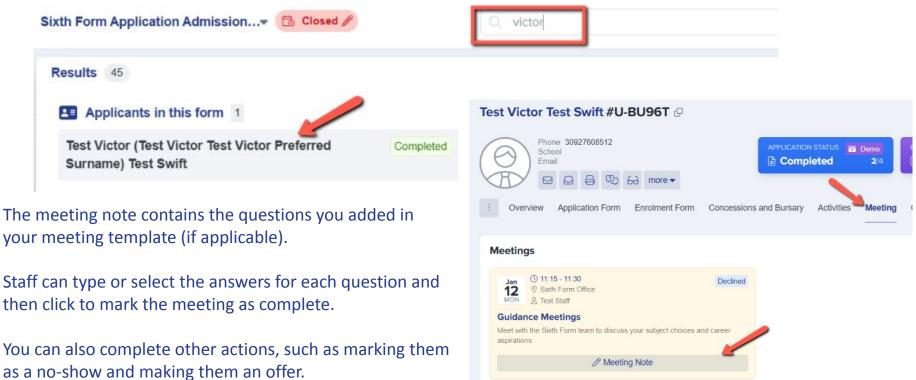
Here's how to <u>update a student's status</u> to withdrawn, or <u>delete their account</u> from your system.





Conducting your meetings

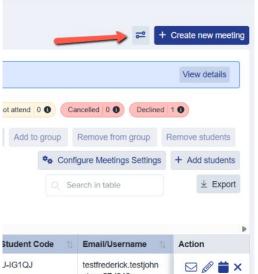
You can search for the applicant in the search bar and load their profile, and then click on their **Meeting** tab to see their meeting(s) and access their meeting notes.

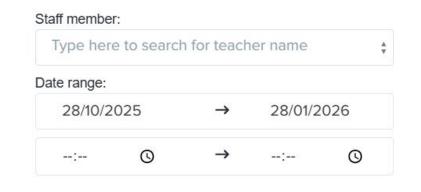


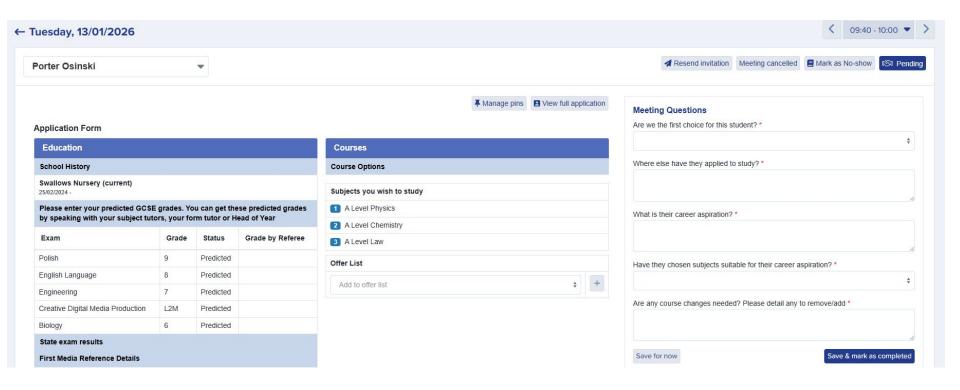
You can also access their appointment directly from your meetings area, by clicking the pencil icon.



If you have lots of appointments scheduled, on various days and for multiple staff, make use of the **filter** function to narrow the list, to see only the relevant appointments.







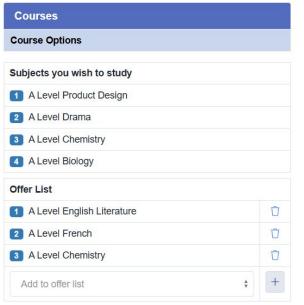
See their meeting details including their appointment time, and the questions you have set for your staff members to ask during the session (if applicable).





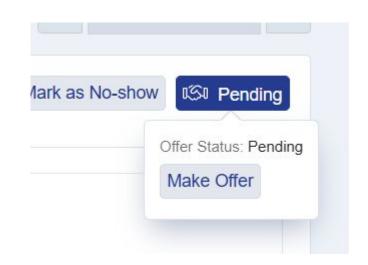


Application Form

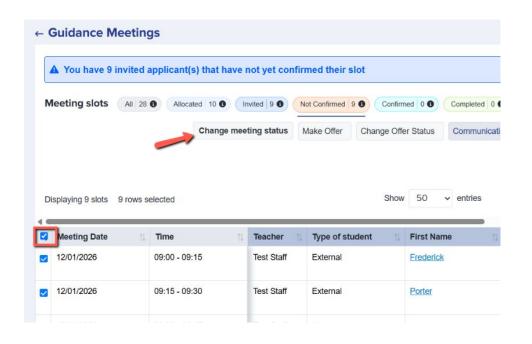


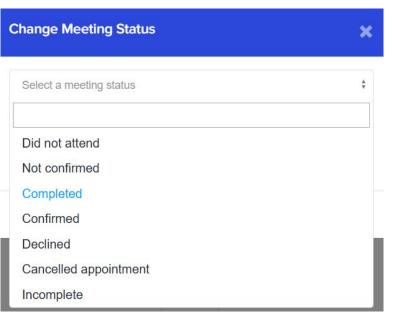
Control what is visible on the meeting area using the **manage pins** button.

You can display the subjects they applied for, and also confirm which subjects you are willing to offer to them, and then make them their offer, as part of your meeting process.



You are able to mark meetings as complete as a bulk action if required, from your meetings area.

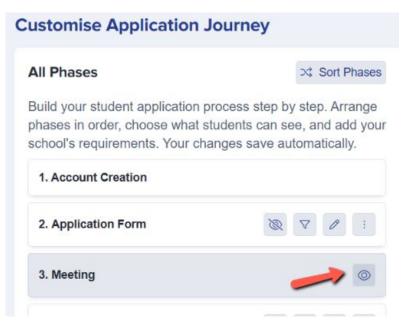


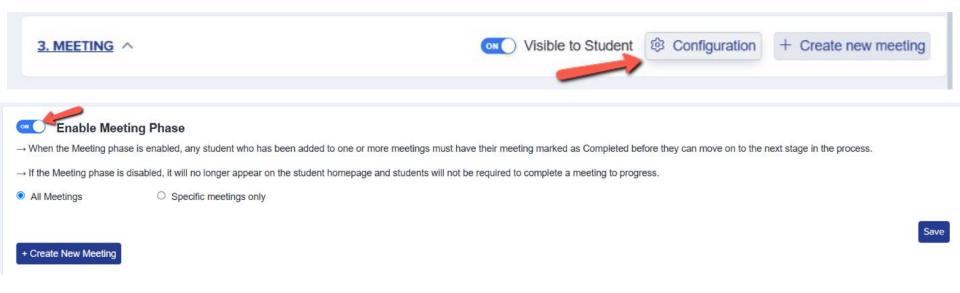


Add the Meeting phase to your application journey

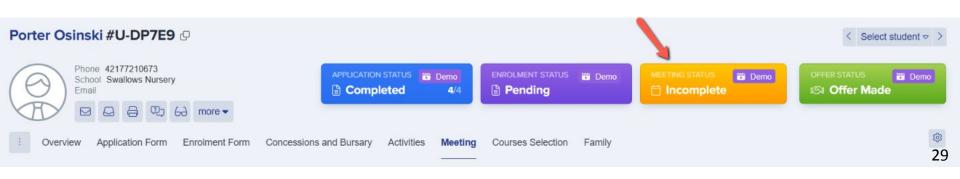
You have the option to make meetings a necessary part of the application cycle, so that applicants who do not complete a meeting are unable to proceed any further (to Offers, Taster Days, Enrolment, for example).

Navigate to **settings > application form** and you can enable the meeting phase.

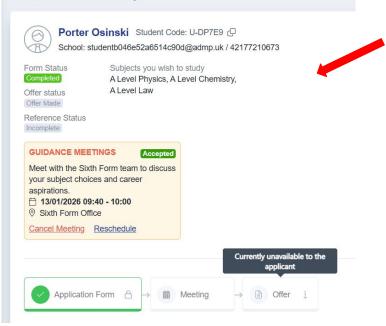




Your view on the Student Profile would look like this if the meeting phase is enabled:

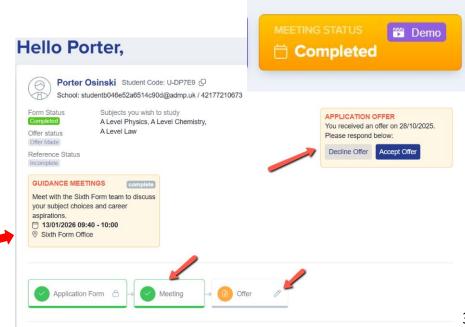


Hello Porter,



Once you have marked the meeting as completed, the applicant is then able to move onto the next phase of your process.

Even if you make them an offer, or open up the next phase of your process, the applicant is unable to proceed because their meeting has not been marked "completed".

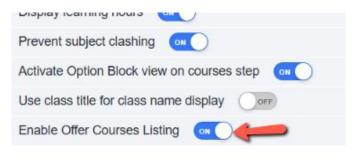


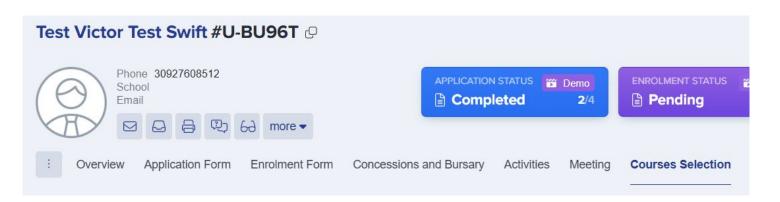
Adding courses to the offer list

As part of your process, you can make offers to your applicants.

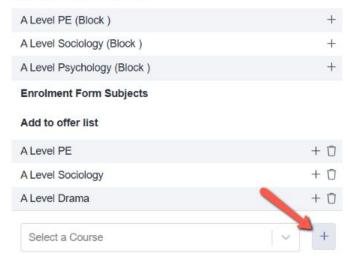
If you enable the offer courses listing, this will allow you to make a subject-specific offer to applicants - you could either confirm the courses they applied for, or offer them something else if their choices are not appropriate.

Navigate to **settings > application form > courses** and activate this option:





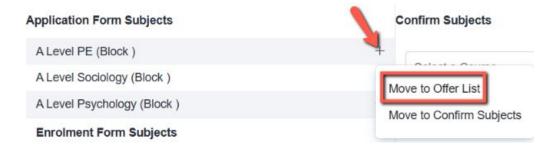




On a student's profile, click on their "courses selection" tab and you will see the subjects they applied for.

You can then add the courses you wish to offer the applicant in the offer list.

Note: you'll add them to "confirm subjects" at enrolment.

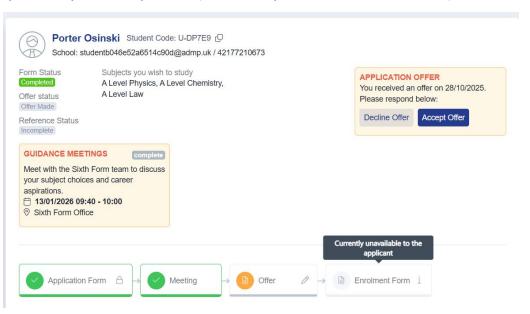


Making offers to students

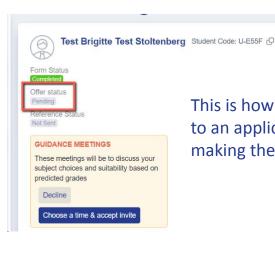
Navigate to **settings > application form** and make your offer phase visible to applicants.



The offer phase acts as a gate at enrolment; only students who have been made (and have accepted) an offer will be able to access and complete any further phases (Taster Day, Enrolment Form, etc.)



Aside from the phase view settings, you can also check the offer status is visible to students on their homepage by navigating to **settings > form settings > student homepage** and activating this switch:



This is how it will appear to an applicant prior to making them an offer.

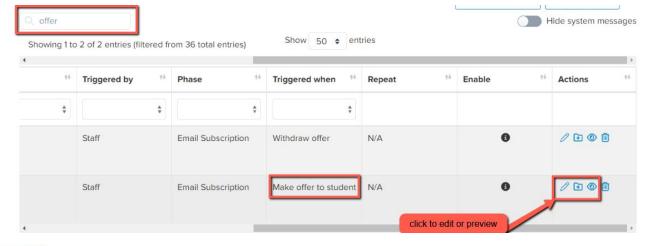
Settings

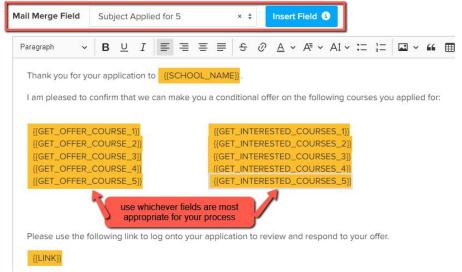


This is how it will appear to an applicant once an offer is made to them.



Check your offer email template by navigating to communications and events > communications > automated messages and locating this template:





Amend your template to reflect your process.

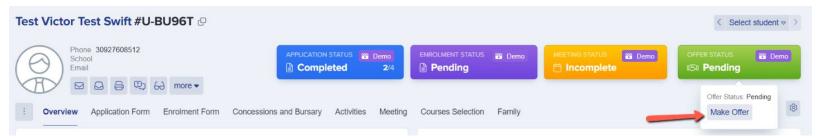
If you are using the offer list, use the "offered courses" merge fields.

If you don't use the offer list, use the "applied for" merge fields. These fields are linked to the courses the student chose on their application form.

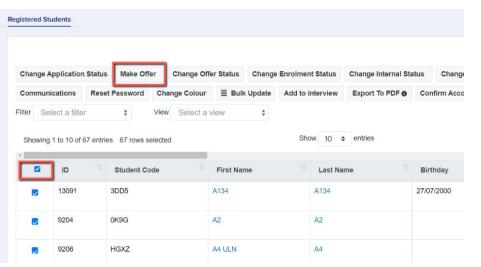
Alternatively you could opt not to use any courses mail merge fields and just make them a general offer of a place (without adding specified courses in).

You can make offers **individually** or in **bulk**.

To send them **individually**, navigate to the student's profile and click the green "offer status" tile to bring up the "make offer" button (or you can complete this action as part of the meetings process).



To send them in bulk, access a list of students from your main dashboard. Select them using the checkbox on the top left of the table and then click the "make offer" button.

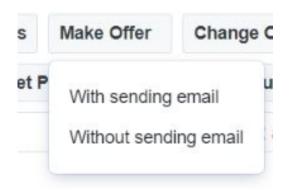


Making offers with or without sending email:

The "make offer" button is linked to the offer template in your automated emails area, so you can send the same offer letter to all applicants if that is your process - but what if you need to send different offers to different groups or individuals?

This is where the "make offer: without sending email" function comes in. It enables you to make the students an offer (ie put the "accept" and "decline" buttons on the student's homepage), without sending them the master template.

You are then free to send them a bespoke email from the manual messages area instead!



Make offer (no email)

Tracking responses to offers

From your main dashboard, you can track the status of your offers by navigating to the **Phase Status Details** table and clicking the "offers" tab.

CallOII	ion Offers Enr		rolments	
		Internal	External	
pending = students	you have not yet made an offer to	227	1344	
	4	88		
accepted = students h	1	6		
declined = students h	1	2		
	offer made = stu accepted = students h	pending = students you have not yet made an offer to offer made = students have been made an offer accepted = students have logged in and accepted their offer declined = students have logged in and declined their offer	pending = students you have not yet made an offer to offer made = students have been made an offer accepted = students have logged in and accepted their offer 1	

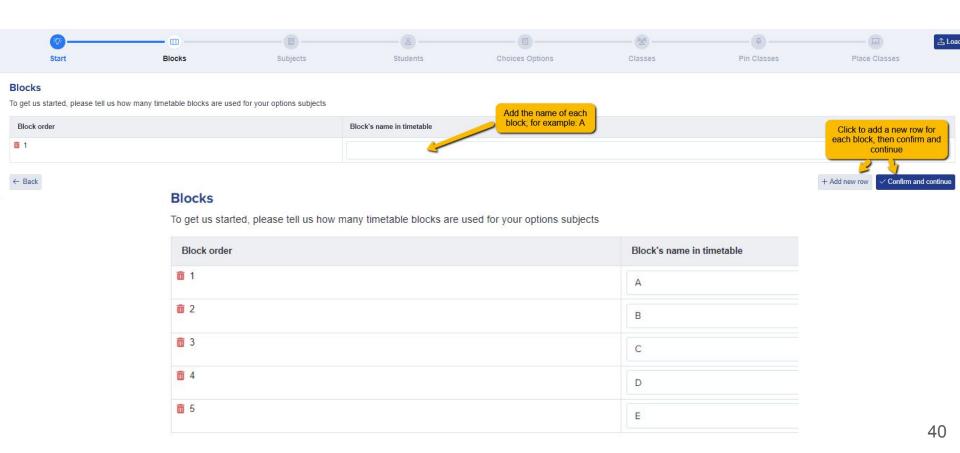
Creating Your Timetable

Our Options module enables you to build a best-fit model for your timetable, based on the combination of subjects chosen by your applicants.





Tell the wizard the names of your blocks, for example A, B, C, D, E - add a new row for each block.



Next, the wizard will show the list of your courses - it will need to know the **shortcodes** for these courses (for example, Art may be Ar, Business might be Bu, etc.) and each course will need a unique code.

Apply the **thresholds** for your courses - the minimum and maximum numbers in order to safely and effectively run - you can set a different threshold for each course and you can apply these values in bulk by selecting multiple subjects, and choosing the **Edit class size** option.

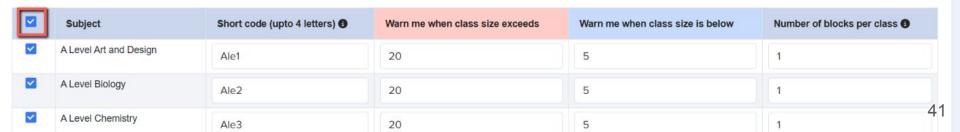
Subjects Start **Blocks** Subjects Tell us about the subjects you will be including in this model. We have already loaded in your existing subjects. You can add new subjects and also choose which should Subject Short code (2 letters) Art and Design Biology Bi The formatting is automatic: when you BTEC Applied Science (Triple) Ap add a code, it will automatically make BTEC Business (Double) B2 this Capital:Lower Case (eg Ar for Art) BTEC Business (Triple) **B3**

Edit class size (18 selected)

Subjects

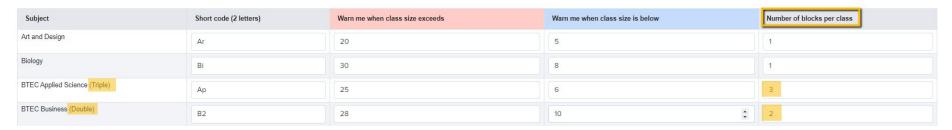
Tell us about the subjects you will be including in this model.

We have already loaded in your existing subjects. You can add new subjects and also choose which should be 'ignored' when timetabling later.



DTEC LINCO (Table)

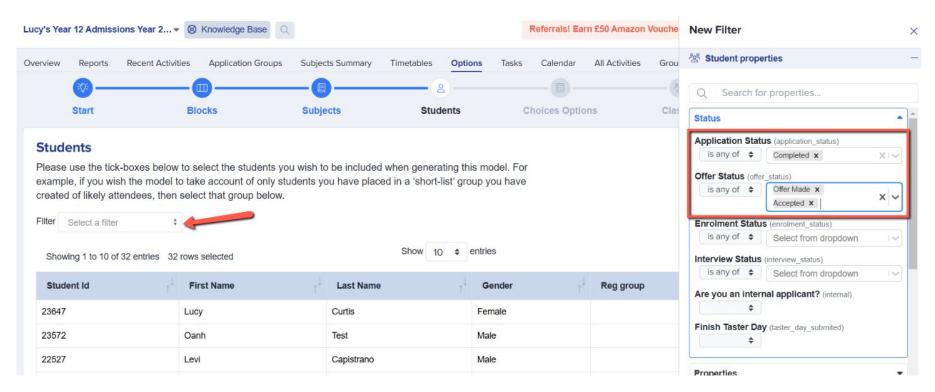
Set the **width** of your courses. This means how much weight the course has; is it a single A Level? If so, add the number 1. If the course is a double, add the number 2, or 3 for a triple.



Once your settings are in place, click "confirm and continue". It will check for any errors before allowing you to move on, for example if you have not used a unique code for each subject or have failed to set class sizes.

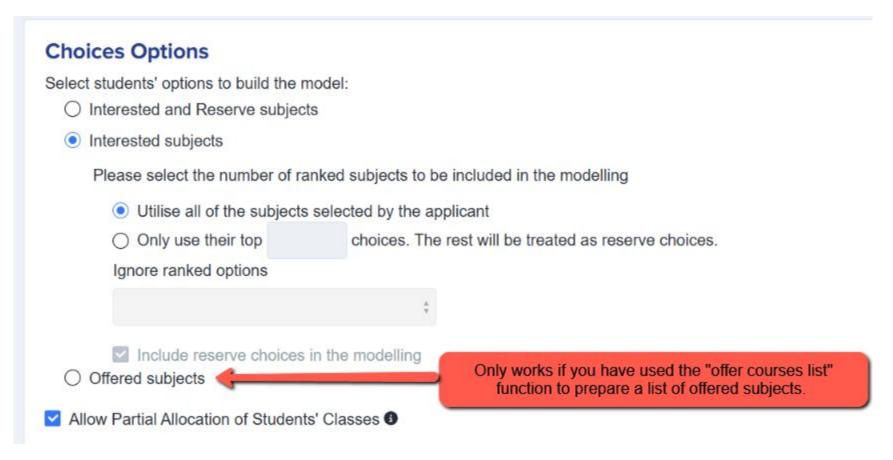
Spanish	Sp
	This code is not unique. Please choose another.

Move onto the students step, to decide which filters you would like to apply: do you only want to build the timetable based on **completed applications**? Or maybe only on those you have made **offers** to? Leave everything blank if you want to see what would happen if all of your applicants enrolled or click "filter" to apply any settings required.



Once your filters are in place, "select all" students and click to "confirm and continue".

On the "Choices Options" step, you can set which subject choices to build the model on.



On the "classes" screen, you will see the number of students per subject based on the filters you applied, and can specify how many **teaching groups** you would be able to offer (based on your current staffing).

This will then show you how many students would be in each class for that particular course/subject.

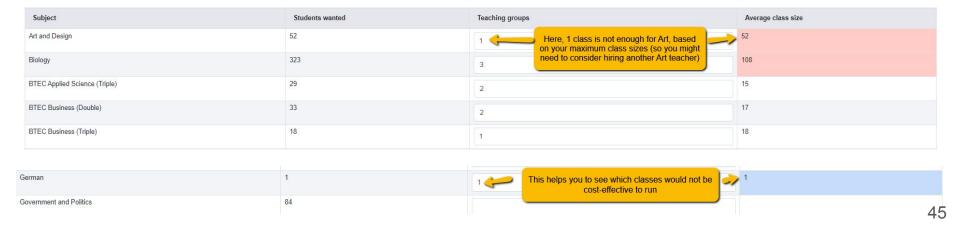
You can also add a "projected number" calculation, which will apply a conversion rate to your numbers.

If you want, we can reduce the 'projected number' of students for each class by a certain percentage which you can enter here.

For example, if you know that only 80% of your applicants end up attending in September, you can enter '80' in this box, and we will adjust the projected class sizes below accordingly.

When calculating class sizes, assume that 100 percent of internal applicants and 100 percent of external applicants will attend in September.

The average class size column will be colour-coded to highlight any classes which would be too big or too small, based on the settings you have added earlier on in the wizard.



Click to Allocate students and classes to generate your model.

Allocate V Duplicate V Up

Allocate Individual Students
Allocate Unfrozen Students
Allocate Classes & Students

Students who have been allocated to their main choices will show as **excited**.

The next face shows students who are **happy** - they got most of their choices, but one is a reserve subject (if you used reserves at application stage).

The **sad** face shows students who are allocated to something which they had not originally chosen (you've allocated them to a new subject).

The **devastated** face indicates students have not been able to be completely accommodated, based on the current model being projected.



Click to the **devastated** face to view the students who haven't been able to be fully accommodated in your model, to see what else is available to them and you can allocate them using the "select classes" button.

# ↑ [↓]	First Name	Last Name	Choices	Could have been allocated	Could not have been allocated	1
1	Test Sherlene	Test Hammes	Main choices • A Level • A Level Drama • A Level English Language	A Level PE A Level English Language	A Level Drama	

Click **Allocate** to recalculate class allocations for the students - you can do this individually, just for those who are unfrozen, or for all.

Use the **Update Offers** function to update the Offer Courses Listing for every student who has been allocated within the model - saves you having to do this individually. Useful if you build your model prior to making offers.

Use **Duplicate** to **make copies** of the model, so you can play around in your clones, but keep the master copy undisturbed.



Run a **report** to download a CSV and see which classes each student would be allocated to, based on your model.

You can **Freeze** and **Unfreeze** your model; this allows you to lock/unlock classes and students in place.

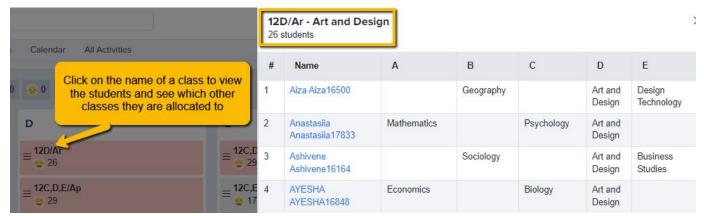
Use the **Add Students** function to add students not already included in the model, so you can take them into consideration without having to go back to the Students step.

When you are satisfied with your model, click to **publish**. This will add the classes from your model to your **Timetable**, ready for Enrolment.



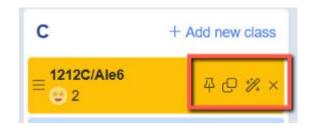
On each block, you have the function to manually add extra classes.

You can also click on each class to view who is allocated to it, and which other subjects they are also allocated to.



You can **pin any classes you are happy with**, so their position is retained when making other changes. Hover over a class to **pin**, **duplicate** or **remove** a class, or use the **smart allocation** feature.

If you duplicate a class, it will create a copy of it underneath, and will automatically divide the number of students between the two groups.





Use the **Smart Allocation** feature to test a subject out in different blocks, and see what that does to the percentage of students allocated - this lets you test things out before you move them!

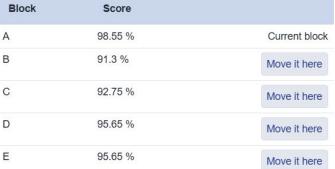
A Level Drama - 1212A/Ale4 Smart class allocation

Click 'Test in other blocks' to see how moving the class to another blocks will affect student allocation

X



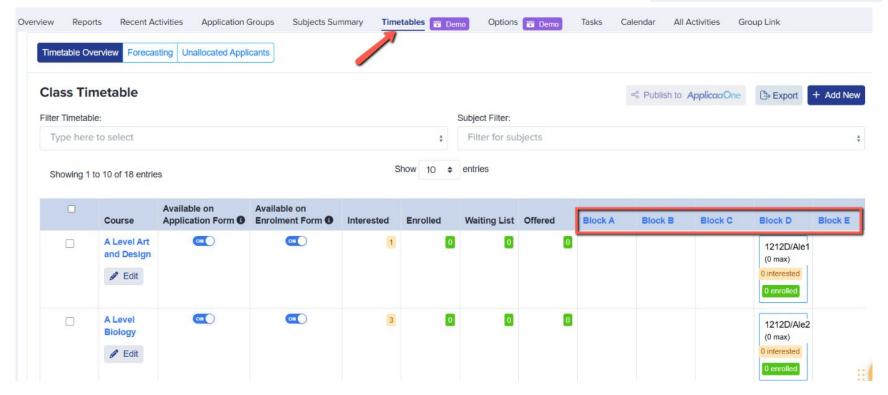




X

Publish your model to update your **Timetable** (this is in readiness for Enrolment).





Create the classes in your MIS!

Useful Information

Support Telephone Number: 020 3667 0764

Access all Meetings and Offers guides

Access <u>Timetabling and Options guides</u>

